

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
 Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.				
Region(s): All				
All	1/31/2023	95%	99.5%	Yes
All	2/28/2023	97%	99.2%	No
All	3/31/2023	99%	99.8%	Yes
All	4/30/2023	99%	99.8%	Yes
All	5/31/2023	100%	100.0%	Yes

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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2023	99%	99.9%	Yes
Dental	2/28/2023	100%	100.0%	Yes
Dental	3/31/2023	100%	100.0%	Yes
Dental	4/30/2023	100%	100.0%	Yes
Dental	5/31/2023	99%	100.0%	Yes

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TennCare Contractual Requirements and		90%	99.5%	
TCA 56-32-126(b)		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2023	100%	100.0%	Yes
All	2/28/2023	100%	100.0%	Yes
All	3/31/2023	100%	100.0%	Yes
All	4/30/2023	100%	100.0%	Yes
All	5/31/2023	100%	100.0%	Yes

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TennCare Contractual Requirements and		90%	99.5%	
TCA 56-32-126(b)		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

All	1/31/2023	94%	100.0%	Yes
All	2/28/2023	98%	100.0%	Yes
All	3/31/2023	99%	99.9%	Yes
All	4/30/2023	96%	99.9%	Yes
All	5/31/2023	96%	100.0%	Yes

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%
	30 Day	60 Day
Claim Types	For the Month Ended	Clean Claims All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2023	92%	99.9%	Yes
All	2/28/2023	98%	100.0%	Yes
All	3/31/2023	99%	100.0%	Yes
All	4/30/2023	96%	100.0%	Yes
All	5/31/2023	95%	100.0%	Yes
